



*Conference on*



# Ending Homelessness

**November 6-7, 2019**

Spokane Convention Center  
Spokane, Washington

## PROGRAM



WASHINGTON LOW INCOME  
**Housing Alliance**

**WELCOME**

On behalf of the Housing Alliance and the conference program development committee, we welcome you to the 2019 Conference on Ending Homelessness. We are pleased to be here in Spokane, where a strong provider and advocate community is committed to ending homelessness.

We know that our communities have the solutions and the skills to solve this challenge. Our intention is that this conference provides you an opportunity to further develop those skills and share and learn best practices with peers and colleagues. Whether you're a direct service provider, funder, or community member, we're confident you'll find relevant learning and networking opportunities over the next two days.

We're excited to bring you three exceptional plenary speakers this year: State Senate Majority Leader Andy Billig, Dr. Tiffany Manuel of TheCaseMade, and Nan Roman from the National Alliance to End Homelessness.

This year's conference also includes:

- Sessions on equity and racial justice;
- Trainings for direct service providers;
- Updates on state and federal policy changes;
- Opportunities to engage in community organizing and advocacy, and more.

After you leave the conference, we hope you will stay engaged with the Housing Alliance throughout the year and continue to be part of the movement to ensure everyone has the opportunity to live in a safe, healthy, affordable home.

Thank you for your work and for being part of this year's conference.



**Rachael Myers**  
Executive Director,  
Washington Low  
Income Housing Alliance



**Liz Trautman**  
Board President,  
Washington Low Income  
Housing Alliance  
Director of Public Policy and  
Advocacy, The  
Mockingbird Society

**SPONSORS**

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**BECOME A MEMBER OF THE  
HOUSING ALLIANCE TODAY!**

As a member of the Housing Alliance, you can be a powerful advocate for affordable homes and ending homelessness. Visit [wliha.org](http://wliha.org) for more information.

All photographs used in this program are by Alec Miller.  
[www.alecmillerarts.com](http://www.alecmillerarts.com).

CORNERSTONE LEVEL



Department of Commerce  
Innovation is in our nature.

Washington State  
Health Care Authority

Funding for this conference was made possible (in part) by Grant SM016048 from SAMHSA. The views expressed in written conference materials or publications and by speakers and moderators do not necessarily reflect the official policies of the Health Care Authority; nor does mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government.



WASHINGTON STATE  
HOUSING FINANCE  
COMMISSION

Opening doors to a better life

FOUNDATION LEVEL



JPMORGAN CHASE & CO.



ROOF LEVEL



STAIRCASE LEVEL

- All Home King County
- Association of Washington Cities
- Beacon Development Group, LLC
- Building Changes
- C4 Innovations Group
- Housing Development Consortium
- Molina Healthcare
- Providence Supportive Housing
- Vancouver Housing Authority
- Walsh Construction Co.
- Yakima Neighborhood Health Services

FOYER LEVEL

- Enterprise Community Investment
- OPEIU Local 8



Share your Conference on Ending Homelessness experience and photos with us! Like the Housing Alliance at [facebook.com/WLIHA](https://www.facebook.com/WLIHA).

The Housing Alliance hosts the Annual Conference on Ending Homelessness with the assistance and collaboration of partners from around the state. This year's program development committee members include:

**Benton and Franklin County, Department of Human Services:**

Gloria Caldwell

**Building Changes:** Klarissa Monteros

**Chief Seattle Club:** Colleen Chalmers

**Department of Commerce:** Danielle Rylander, Kathy Kinard, and Riannon Bardsley

**Health Care Authority, Division of Behavioral Health and Recovery:**

Amanda Major Polley, Kimberly Castle, and Wanda Johns

**DESC:** Lauren Fay

**Metropolitan Development Council:** Pam Duncan

**Resident Action Project:** Ren Autrey

**Spokane Low Income Housing Consortium:** Kay Murano

*The Housing Alliance thanks you for your assistance!*



WASHINGTON LOW INCOME  
**Housing Alliance**

## ABOUT THE HOUSING ALLIANCE

The Washington Low Income Housing Alliance is a statewide member organization leading the movement for affordable homes and an end to homelessness in Washington. Through advocacy, education, and organizing, we have built a powerful coalition of organizations and individuals who work tirelessly toward the day when everyone in Washington can have a safe, healthy, affordable home. Learn more at our website: [wliha.org](http://wliha.org).

## CONFERENCE LOCATION

Programming is held at the Spokane Convention Center. Tuesday's Opening Reception is held at the Davenport Grand Hotel, Terrace Room East. A facility layout for the Spokane Convention Center is located on page 38.

## CONFERENCE CHECK-IN

LOCATION: Theater Lobby

HOURS: Tuesday, November 5: 3:00pm – 5:00pm

Wednesday, November 6: 7:30am – 5:00pm

Thursday, November 7: 7:30am – 2:00pm

## ACCESSIBILITY

If you need accessibility assistance during the conference, please visit the Conference Information Table in the Theater Lobby.

Certified service animals are allowed in the Spokane Convention Center.

A gender neutral bathroom is available at the east end of the Ballroom Lobby.

A lactation room is available for breast feeding and pumping at the Breezeway Show Office. Please go to Conference Check-In for instructions.

## NAME BADGES

Your name badge is your meal ticket and entry into all sessions and meal functions. Please wear it at all times during conference activities. Name badge recycling is available at Conference Check-In and at the Conference Information Table.

## CEU CREDITS

A number of sessions have been approved for Continuing Education Units (CEUs) by the Washington Chapter, National Association of Social Workers (NASW) for Licensed Social Workers, Licensed Marriage and Family Therapists, and Licensed Mental Health Counselors. Your provider number is 1975-347.



The following sessions each offer 1.0 CEU: A1, A2, A3, A4, A5, A6, A8, A9, A11, B1, B2, B3, B4, B6, B7, B8, B9, B10, B12, B13, B15, B16

The following sessions each offer 1.5 CEU: A12, A13, A15, A16, A17, A18, A20, A21

## AV TECH ROOM

LOCATION: Room 203

Speakers who have not submitted PowerPoint presentations prior to arrival are requested to bring them on a thumb drive to the AV Tech Room at the times listed below. Our technicians are only available for assistance during the following hours:

Tuesday, November 5: 3:00pm – 5:00pm

Wednesday, November 6: 7:30am – 9:00am and 12:30pm – 1:30pm

Thursday, November 7: 7:30am – 8:30am

During other times, our technicians will be supporting the scheduled program and therefore unavailable.

## COMMUNITY ACUPUNCTURE

LOCATION: Room 205

Wednesday, November 6: 10:00am - 12:00pm and  
2:00pm - 5:00pm

Thursday, November 7: 9:00am - 12:00pm

Back by popular demand! Acupuncturist, clinical counselor, community advocate, and author of the critically acclaimed trauma resource, *Nothing's for Nothing - Transformation through Trauma*, Rebekah Demirel, L.Ac, MPCC, with Trauma Integration Programs, is providing you an opportunity to unwind. Let your nervous system receive some deserved rest and relaxation. No appointment necessary - first come, first served. Acupuncture cost is on a sliding scale from \$20 to \$40. Also, Rebekah's book is available on a limited basis for \$20 by cash or check. Learn more about Rebekah at [traumaprograms.com](http://traumaprograms.com).

## SELF CARE SPACE

LOCATION: Room 101

Need a quiet space to clear your head or relax during the conference? Attendees are welcome to use this space as needed for self care and quiet time. The room will not be staffed. Please visit the Conference Information Table in the Theater Lobby for assistance. The Self Care Space will be available throughout the regularly scheduled conference programming.

## WIFI

WiFi is complimentary and available throughout the Spokane Convention Center. Use the network called "Meeting\_Guest." Open your internet browser and "Accept Terms and Conditions." Speed is based on the number of users.

## CELL PHONES AND TABLETS

As a courtesy to all, please silence your cell phones and other portable electronic devices during conference programming.

## HYGIENE ITEM DRIVE

Didn't use the shampoo in your hotel room or have an extra wrapped soap? Please bring all unused individual sized hygiene items and drop them in the basket located at the Conference Information Table. Items will be donated to Hope House, providing emergency shelter and permanent supportive housing to women in Spokane.

## EXHIBIT MOVE-OUT

Exhibit move-out is scheduled after the Reception on Wednesday, November 6 from 6:30pm - 8:30pm. Exhibits may remain for Thursday's program, however must be removed by 4:00pm on Thursday, November 7.

## HOTEL CHECK-OUT

Davenport Grand Hotel: 12:00pm

DoubleTree by Hilton Spokane City Center: 11:00am

Please plan your time accordingly and make arrangements with the

hotel for storing your luggage. Please note conference staff cannot accommodate luggage storage.

## CONFERENCE ATTENDEE ROSTER

An updated conference attendee roster will be emailed to attendees post-conference.

## CONFERENCE EVALUATIONS

Your feedback counts. Please take a moment to complete the session evaluation forms online at [bit.ly/2019sessioneval](http://bit.ly/2019sessioneval). A paper version is also available - please turn it in to your session host or drop it off at the Conference Information Table. An overall conference evaluation will be emailed to all participants post-conference.

## SOCIAL MEDIA

The Washington Low Income Housing Alliance utilizes social media to provide updates and changes related to the conference. Additionally, we encourage you to use Twitter and Facebook as a platform for dialogue with other conference attendees, and as a way for us to hear back from you. The Conference on Ending Homelessness hashtag is **#COEH2019**. Please add **#COEH2019** to all your tweets, Facebook, or Instagram posts related to the conference!

## TWITTER

Visit our Twitter profile ([twitter.com/WLIHA](https://twitter.com/WLIHA)) and follow us. When you tweet, use the hashtag symbol # before a relevant keyword or phrase. This categorizes all tweets related to that keyword in a Twitter search, and allows people using the same hashtag to have a conversation. Please use **#COEH2019** in your tweets related to the conference to participate in the online conversation.

## FACEBOOK

Visit our Facebook page ([facebook.com/WLIHA](https://facebook.com/WLIHA)) and "like" the Washington Low Income Housing Alliance. We encourage you to interact with us by commenting, liking, and sharing content—especially photos! Use **#COEH2019** in your posts, tag yourself in any photos we post, and post conference photos of your own.

## INSTAGRAM

Visit our profile on Instagram ([wliha](https://wliha)) and follow us for pictures and videos from the conference. We encourage you to interact with us through comments and hearts. Please use **#COEH2019** and tag us [@wliha](https://wliha) in photos or videos you post from the conference.

## PHOTOGRAPHY RELEASE

We will be taking photographs during the Conference on Ending Homelessness. As an attendee, we assume you give your permission to use your image for publicity, educational, and advocacy purposes by the Washington Low Income Housing Alliance. You understand that all materials will remain the property of the Washington Low Income Housing Alliance and you are not entitled to any compensation or payment for their use. If you do not agree to the above terms, you can ask for a sticker at Conference Check-In or the Conference Information Table to place on your name badge to indicate to our photographer that you do not wish to have your picture taken. For questions, please contact Housing Alliance Communications Specialist, Jamala Henderson, at [jamalah@wliha.org](mailto:jamalah@wliha.org).



**THE HONORABLE  
ANDY BILLIG**  
Washington State Senate,  
District 3

**Wednesday, November 6, 2019**

*Welcome Keynote Address*

Majority Leader Andy Billig represents the 3rd Legislative District in Spokane. He was first elected to the Legislature in 2012 and as Senate Majority Leader in 2018. His work in the Legislature is focused on high-quality early learning, campaign finance reform, clean air and clean water. In addition to his work in the Legislature, Andy is a proud father, former general manager/president of the Spokane Indians Baseball Club and committed volunteer in the Spokane community.



**DR. TIFFANY MANUEL**  
President and CEO,  
TheCaseMade

**Thursday, November 7, 2019**

*Closing Lunch Keynote Address*

Dr. Manuel is working to strengthen the capacity of our nation's leaders to make the case for building inclusive communities and to effectively tackle all forms of social, racial and economic inequality. She believes "working toward racial equity in housing means that we are actively and intentionally pursuing policies, programs and investments that reduce racial disparities - with the goal of making it impossible to use race as a predictor of any negative social outcome."



**NAN ROMAN**  
President and CEO,  
National Alliance to  
End Homelessness

**Wednesday, November 6, 2019**

*Lunch Keynote Address*

Nan Roman works closely with elected leaders in Congress, as well as with officials and advocates at the state and local levels. She collaborates with Alliance partners to educate the public about the real nature of homelessness and effective solutions. Ms. Roman is a leading national voice on the issue of homelessness.

 Advocacy + Policy

 Equity + Racial Justice

 Direct Service

 Health + Housing

 Housing Strategies

 Organizational Development

 RAP

 Veterans

 Youth + Young Adults

**Tuesday, November 5 (Pre-Conference Activities)**

- 3:00pm-5:00pm CONFERENCE CHECK-IN OPENS  
Location: Theater Lobby
- 5:00pm-6:30pm OPENING RECEPTION  
Location: Terrace Room East, Davenport Grand Hotel

**Wednesday, November 6**

- 7:30am-5:00pm CONFERENCE CHECK-IN  
Location: Theater Lobby
- SELF CARE SPACE (UNTIL 5:30pm)  
Location: Room 101
- COEH INFORMATION TABLE  
Location: Theater Lobby
- ACUPUNCTURE (10:00am-12:00pm & 2:00pm-5:00pm)  
Location: Room 205
- 7:30am-9:00am BREAKFAST BUFFET  
Location: Ballroom Lobby
- TBRA PROVIDER BREAKFAST (UNTIL 8:30am)  
Location: Room 102D
- 8:00am-9:00am ALLYSHIP CAUCUS  
Location: Room 102ABC
- 9:00am-9:30am OPENING GENERAL SESSION  
**Introductory Remarks:** Rich Zwicker, Senior Policy Advisor, Washington State Housing Finance Commission  
**Keynote Address:** The Honorable Andy Billig, Washington State Senate, District 3  
Location: Ballroom 100BC
- 9:30am-9:45am TRAVEL TIME
- 9:45am-10:45am BREAKOUT SESSIONS
  - A1:** Rx: Home  
1.0 CEU  
Location: Theater 
  - A2:** Innovative Opioid Use Disorder Treatment Projects in Washington State  
1.0 CEU  
Location: Room 201 
  - A3:** Landlord Mitigation & Tenancy Preservation Programs  
1.0 CEU  
Location: Room 206C

**Wednesday, November 6**

- A4:** Clients as Social Services Staff? Absolutely, Welcome to ASSET!  
1.0 CEU  
Location: Room 206AB 
- A5:** Empowered Solutions: Spokane's Diversion-First Model  
1.0 CEU  
Location: Room 202 
- 10:45am-11:15am BEVERAGE BREAK WITH EXHIBITORS  
Location: Ballroom Lobby
- 11:15am-12:15pm BREAKOUT SESSIONS
  - A6:** Decolonizing Systems  
1.0 CEU  
Location: Room 201 
  - A7:** The Formerly Incarcerated Experience: How Access to Housing Impacts Recidivism  
Location: Room 206D 
  - A8:** Ending Youth Homelessness: Washington's Host Home Model  
1.0 CEU  
Location: Room 206C 
  - A9:** Making Buprenorphine More Accessible to Vulnerable Populations: A Low Barrier Response to the Opioid Epidemic  
1.0 CEU  
Location: Room 206AB 
  - A10:** HMIS Open House  
Location: Theater 
  - A11:** A Community Based Approach to Diversion  
1.0 CEU  
Location: Room 202 
- 12:15pm-1:30pm LUNCH  
**Introductory Remarks:** Keri Waterland, DBHR Director, Washington State Health Care Authority  
**Keynote Address:** *Homelessness: Where We Are and Where We Are Going*  
Nan Roman, President & CEO, National Alliance to End Homelessness  
Location: Ballroom 100BC
- 1:30pm-1:45pm TRAVEL TIME

 Advocacy + Policy

 Equity + Racial Justice

 Direct Service

 Health + Housing

 Housing Strategies

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 RAP

 Veterans

 Youth + Young Adults

Wednesday, November 6

1:45pm-3:15pm

BREAKOUT SESSIONS

**A12:** DSHS Community Services Division (CSD) Programs Overview  
1.5 CEU  
Location: Room 206AB 

**A13:** The Ups & Downs of Developing a High Functioning Coordinated Entry System  
1.5 CEU  
Location: Room 202 

**A14:** From Eviction Reform to Just Cause, Rent Control, & Beyond  
Location: Room 206C   

**A15:** Braiding Housing & Service Resources in Washington State  
1.5 CEU  
Location: Theater   

**A16:** Innovative Integration for Working with Youth, Young Adults & Families  
1.5 CEU  
Location: Room 201  

3:15pm-3:30pm

BEVERAGE BREAK

Location: Ballroom Lobby

3:30pm-5:00pm

BREAKOUT SESSIONS

**A17:** Recognizing & Supporting People with Developmental Disabilities in the Homelessness System  
1.5 CEU  
Location: Room 201   

**A18:** Aging in Place: Integrating Long-Term Services & Supports with Supportive Housing  
1.5 CEU  
Location: Room 202  

**A19:** It's Not Complicated: Housing Ends Unsheltered Homelessness  
Location: Room 206C  

**A20:** Racial Equity & Coordinated Entry Prioritization  
1.5 CEU  
Location: Theater  

**A21:** Foundational Community Support in Action: Medicaid Transformation of Homeless Housing & Employment  
1.5 CEU  
Location: Room 206AB  

Wednesday, November 6

5:00pm-6:30pm

RECEPTION WITH EXHIBITORS

Location: Ballroom Lobby

5:30pm-6:30pm

BIPOC Caucus: Connection & Community

Location: Room 102ABC

6:30pm-7:30pm

Intersectional Disability Caucus

Location: Room 101

7:30pm-8:30pm

LGBTQI+ Caucus

Location: Room 102ABC

Thursday, November 7

7:00am-8:45am

ACHS HAH Committee Meeting

Location: Room 102ABC

7:30am-2:00pm

CONFERENCE CHECK-IN

Location: Theater Lobby

SELF CARE SPACE

Location: Room 101

ACUPUNCTURE (9:00am-12:00pm)

Location: Room 205

7:30am-8:45am

BREAKFAST BUFFET

Location: Ballroom Lobby

“BEEN THERE” PEER SUPPORT BREAKFAST

Location: Ballroom 100BC, NW Corner

PATH & STR PEER PATHFINDERS BREAKFAST

Location: Ballroom 100BC, NE Corner

LOW-BARRIER SHELTER PROVIDER NETWORKING BREAKFAST

Location: Room 102D

8:45am-9:00am

TRAVEL TIME

9:00am-10:00am

BREAKOUT SESSIONS

**B1:** Foundational Community Support: Supportive Housing & Supported Employment  
1.0 CEU  
Location: Room 201  

**B2:** The “How” on Creating an Equity Platform at Your Agency  
1.0 CEU  
Location: Room 202  

**B3:** Collaborative Behavioral Health Interventions for the Newly Housed  
1.0 CEU  
Location: Room 206C   

 Advocacy + Policy

 Equity + Racial Justice

 Direct Service

 Domestic Violence

 Health + Housing

 Housing Strategies

 Organizational Development

 RAP

 Veterans

 Youth + Young Adults

Thursday, November 7

Thursday, November 7

**B4:** Shelter: Becoming a Housing Intervention  
1.0 CEU  
Location: Theater 

**B5:** Winning Hearts & Minds: How to Have Hard Conversations About Homelessness  
Location: Room 206AB  

10:00am-10:15am BEVERAGE BREAK  
Location: Ballroom Lobby

10:15am-11:15am BREAKOUT SESSIONS

**B6:** Safe Parking: Starting Programs & Partnering with Services  
1.0 CEU  
Location: Room 201  

**B7:** Landlord Liason's Toolbox: How to Get the Housing You Want  
1.0 CEU  
Location: Room 202  

**B8:** LGBTQ+ Youth: Opportunities in Social & Behavioral Health Services  
1.0 CEU  
Location: Room 206C   

**B9:** Coordinated Entry Assessment in the Balance of State  
1.0 CEU  
Location: Theater  

**B10:** Operating a Low-Barrier Housing Project  
1.0 CEU  
Location: Room 206AB  

11:15am-11:30am BEVERAGE BREAK  
Location: Ballroom Lobby

11:30am-12:30pm BREAKOUT SESSIONS

**B11:** Resident Action Project: Building Statewide Power to End Homelessness  
Location: Room 206D  

**B12:** Improving the Adult Homeless & Housing System for Young Adults  
1.0 CEU  
Location: Room 206C  

**B13:** It's a Conversation! Utilizing Flexible Financial Assistance to Prevent Homelessness  
1.0 CEU  
Location: Room 202  

**B14:** Advocacy Works! Organizing for the 2020 State Legislative Session  
Location: Room 201  

**B15:** The Fellowship of Housing: How Coordination of Care Leads to Long-Term Success in Housing  
1.0 CEU  
Location: Theater   

**B16:** Moving Your Shelter from Rules to Trauma Informed  
1.0 CEU  
Location: Room 206AB  

12:30pm-2:00pm CLOSING LUNCH

**Introductory Remarks:** Kathryn Dodge, Office of Family & Adult Homelessness, Grant Manager, Washington State Department of Commerce  
**Keynote Address:** *Breaking New Ground: The Urgency to Build Public & Political Will to End Homelessness*  
Dr. Tiffany Manuel, President & CEO, TheCaseMade  
Location: Ballroom 100BC

2:00pm CONFERENCE ADJOURNS

BOOK SIGNING WITH DR. TIFFANY MANUEL  
Location: Ballroom Lobby

2:15-3:30pm HEN MEETING  
Location: Room 201

BIPOC CAUCUS: ORGANIZING IS HEALING  
Location: Room 102ABC

*Program is subject to change.*



INTERESTED IN THE RESIDENT ACTION PROJECT?

Visit the RAP table to learn how to get involved, or visit [residentactionproject.org](http://residentactionproject.org).

Session topics and speakers are subject to change. Speaker biographies are available online at [wliha.org/conference/program](http://wliha.org/conference/program).

## WEDNESDAY, NOVEMBER 6, 2019

7:30am - 5:00pm

### CONFERENCE CHECK-IN

LOCATION: Theater Lobby

7:30am - 5:30pm

### SELF CARE SPACE

LOCATION: Room 101

7:30am - 9:00am

### BREAKFAST BUFFET

LOCATION: Ballroom Lobby

7:30am - 8:30am

### TBRA PROVIDER BREAKFAST

LOCATION: Room 102D

8:00am - 9:00am

### ▪ AFFINITY GROUP CAUCUS SPACE ▪

#### Allyship Caucus

LOCATION: Room 102ABC

The Allyship Caucus is a space where we can explore the ways in which aspects of our identities give us privilege, or unearned advantage, in the world and in our work around housing and homelessness. For you, this may manifest through your race, sexual orientation, gender, religion, citizenship status, and/or other aspects of your identity. The intersection of these parts of you will also affect how you are in the world. In this caucusing space, we will have a facilitated discussion around how we can use the power and access that comes with privilege to show up for and center those who have historically been marginalized so that we can work toward a more equitable and just society. For those who have never engaged in a space like this, we invite you to join with an open and curious mind. For those who are familiar with caucusing groups, we invite you to continue in your work.

*Please grab breakfast from the buffet and take to Room 102ABC.*



We will post PowerPoint presentations and handouts to [wliha.org/COEH/program](http://wliha.org/COEH/program) post-conference.

9:00am - 9:30am

### WELCOME PLENARY

LOCATION: Ballroom 100BC

**Introductory Remarks:** Rich Zwicker, Senior Policy Advisor, Washington State Housing Finance Commission

**Welcome Keynote Address:** The Honorable Andy Billig, Washington State Senate, District 3

9:30am - 9:45am

### TRAVEL TIME

9:45am - 10:45am

### BREAKOUT SESSIONS

#### A1: Rx: Home (1.0 CEU)

LOCATION: Theater

The session is aimed to combat the popular misconception that homelessness can be solved through outpatient care alone. Housing serves as the platform upon which all treatment can be more lasting and effective. Participants will learn how assertive treatment models can be paired with Housing First programming to address homelessness and improve the lives of people living with physical and behavioral health challenges.

**SPEAKERS:** **Lauren Fay**, BA, Senior Business and Operations Analyst, DESC

**Noah Fay**, MPA, Housing Director, DESC



### WHY AFFINITY GROUP CAUCUSING?

By talking with people who are like us, we can gain new insights into our own beliefs and those of others. We practice talking through difficult issues we face in the world. We can unpack our own "baggage" before joining discussions in mixed groups. Participants gain mutual support and learn their voice can make a difference. People who caucus build new relationships and trust while exploring different ways to work with others.\*

*\*This explanation comes from Dialogue for Affinity Groups, a publication of Everyday Democracy.*

### A2: Innovative Opioid Use Disorder Treatment Projects in Washington State (1.0 CEU)

LOCATION: Room 201

The federal Substance Abuse and Mental Health Services Administration (SAMHSA) awarded the Washington State Health Care Authority (HCA) approximately \$32 million to help combat the opioid crisis through the State Opioid Response (SOR) Grant. This presentation will touch on the innovative projects for opioid use disorder treatment created as a result of this funding, including their locations and how the projects are doing. The presentation will focus on the 2nd generation hub & spoke projects, called Opioid Treatment Networks (OTNs), which are located in 17 communities across Washington State. Network contractors include emergency departments, jails, syringe exchanges, a fire department, and an emergency services center.

SPEAKERS: **Amy Dura**, MA, LMHC, MHP, CMHS, CDPT, State Opioid Response Grant Treatment Manager, Division of Behavioral Health and Recovery, Washington State Health Care Authority  
**Stephanie Endler**, MPA, State Opioid Response Grant Project Director, Division of Behavioral Health and Recovery, Washington State Health Care Authority

### A3: Landlord Mitigation and Tenancy Preservation Programs (1.0 CEU)

LOCATION: Room 206C

Become familiar with the Landlord Mitigation and Tenancy Preservations Programs offered by the State of Washington. Learn how to recuperate thousands of dollars for repairs and changes brought upon landlords by Senate Bill 5600.

SPEAKER: **Nicholas Yuva**, Landlord Resource Administrator, Washington State Department of Commerce

### A4: Clients as Social Services Staff? Absolutely, Welcome to ASSET! (1.0 CEU)

LOCATION: Room 206AB

Human and social service providers have long recognized the wisdom of clients' lived experiences and the benefits their knowledge can bring to direct services. What if we could formalize an employment preparation and training program for clients who are interested in entry level frontline positions in social service settings and offer jobs to graduates? We have, and we'll share how you can, too!

SPEAKERS: **Dennis Bateman**, Advocate Supervisor, Catholic Community Services  
**Dwight Callier**, Janitor/Staff Team, Catholic Community Services  
**Kerry Cooley-Stroum**, Program Manager, Catholic Community Services  
**Louise Williams**, Direct Services Advocate, Catholic Community Services

### A5: Empowered Solutions: Spokane's Diversion-First Model (1.0 CEU)

LOCATION: Room 202

Empowered Solutions are an intentional conversation to have with households who are experiencing homelessness or want to prevent their homelessness by helping households identify their own goals and walking side by side with them as they achieve their goals.

SPEAKERS: **Rebecca Ackerman**, Supportive Services for Veteran Families (SSVF) Outreach Specialist, Goodwill Industries of the Inland Northwest  
**Megan Chandler**, Diversion and HFCA Program Coordinator, Catholic Charities of Eastern Washington  
**Heather Thomas-Taylor**, Assistant Director of Hope House Shelter, Volunteers of America of Eastern Washington and Northern Idaho

10:45am - 11:15am

### BEVERAGE BREAK WITH EXHIBITORS

LOCATION: Ballroom Lobby

11:15am - 12:15pm

### BREAKOUT SESSIONS

### A6: Decolonizing Systems (1.0 CEU)

LOCATION: Room 201

Colonization and the effects of historical trauma and racism are a present-day, living, breathing thing in human services. Systematic barriers to equitable service need to be addressed and reconciled in order to provide holistic care with an intersectional approach that connects both service providers and Native people experiencing homelessness back to interconnectedness, healing, and culture. Speakers will present methods of equity in action and decolonizing systems of care for Native American and Alaska Native people experiencing homelessness. This work shows that solving Native homelessness solves all homelessness.

SPEAKERS: **Colleen Chalmers (Lakota)**, Program Manager, Chief Seattle Club  
**Nawishtunmi Conner (Yakama, Blackfeet)**, Housing Services Director, Chief Seattle Club



**Please take a moment to complete the session evaluations.** This will help us make next year's conference even better!

### A7: The Formerly Incarcerated Experience: How Access to Housing Impacts Recidivism

LOCATION: Room 206D

Everyone needs access to a safe, affordable place to live, but our current laws allow people who are formerly incarcerated to be denied housing. This session will discuss the experience of formerly incarcerated individuals and the far-reaching impact that access to housing has on our community. Join us to learn how access to stable housing can reduce recidivism and allow individuals to thrive and connect with their community. We will discuss causation, the disproportional impact of incarceration, and its resulting outcome.

SPEAKERS: **Carmen Pacheco Jones**, MEd, CPSS, CHW, African American/Black Health Initiative Specialist Spokane Regional Health District, Spokane Regional Law and Justice Racial Equity Committee Chair  
**Angel Tomeo Sam**, Bail Disruptor, Bail Project

### A8: Ending Youth Homelessness: Washington's Host Home Model (1.0 CEU)

LOCATION: Room 206C

The Host Home Coalition is working to end youth homelessness by placing homeless youth in host homes. This session will review the development of this housing model in Washington, including a brief history of local programs and the current state of the coalition and its impact locally and nationally. We will explore LGBTQ+ youth homelessness in an urban setting, housing resources for rural homeless youth, and the intersections of youth homelessness, rural housing supports, and the causes of homelessness.

SPEAKERS: **Tara Newton**, Community Advocacy Coordinator, Rainbow Center Tacoma  
**Kimberly Rinehardt**, Executive Director, The Mason County HOST Program

### A9: Making Buprenorphine More Accessible to Vulnerable Populations: A Low Barrier Response to the Opioid Epidemic (1.0 CEU)

LOCATION: Room 206AB

Medication Assisted Treatment (MAT) for opioid use disorders (OUD) includes methadone and buprenorphine (Suboxone). Access to these resources are not always easy for some clients as they may be required to be seen daily at a clinic or physician's office. Clients with mental illness, physical constraints, or other issues may not always be able to meet those requirements. When working with more vulnerable populations with Substance Use Disorders (SUD), DESC uses a harm reduction based approach to assist with safer use and works to reduce the obstacles that clients may face when seeking help. DESC created and implemented a low barrier, Buprenorphine program that treats clients with OUD and offers additional support and resources through their SUD program.

SPEAKERS: **Ramona Emerson**, BSN RN, Nurse Care Coordinator OTN Program, DESC  
**April Gerard**, BSN, RN, MHP, Opioid Treatment Network Nursing Supervisor, DESC  
**Lisa Grillo**, Substance Use Disorders Supervisor, DESC  
**Emily Katz**, BscN, RN, MHP, Outpatient Nurse Manager, DESC

### A10: HMIS Open House

LOCATION: Theater

Spend quality time with HMIS Administrators from across the state in King County, The Balance of State, and Spokane County. Open/Q & A format (or 1:1 chats as needed) for all things HMIS.

SPEAKERS: **Stacy Holmes**, Senior Project Administrator, Bitfocus (King County HMIS System Administration Team)  
**David Lewis**, HMIS Manager, City of Spokane  
**Talia Scott**, HMIS Manager, Washington State Department of Commerce

### A11: A Community Based Approach to Diversion (1.0 CEU)

LOCATION: Room 202

Diversion is a solutions-focused approach that helps people experiencing homelessness identify opportunities to end their current experience of homelessness by exploring their strengths, resources and networks to find solutions. Learn how King County is centering Diversion as the first housing approach for people experiencing homelessness.

SPEAKERS: **Miriam Clithero**, Housing Director, Mary's Place  
**Shanee Colston**, CPC, AAC, Behavioral Health Case Manager, Crisis Solutions Center, DESC  
**Angie Merrill**, MSW, Director of Prevention & Housing Services, New Horizons Ministries  
**Duane Parker, III**, Care Coordination Case Manager, Nexus Youth and Families

12:15pm - 1:30pm

### LUNCH

Location: Ballroom 100BC

**Introductory Remarks:** Keri Waterland, Director, Division of Behavioral Health and Recovery, Washington State Health Care Authority

### Keynote Address:

*Homelessness: Where We Are and Where We Are Going*  
Nan Roman, President and CEO, National Alliance to End Homelessness

1:30pm - 1:45pm

**TRAVEL TIME**

1:45pm - 3:15pm

**BREAKOUT SESSIONS****A12: DSHS Community Services Division (CSD) Programs Overview (1.5 CEU)**

LOCATION: Room 206AB

Join us and learn about Basic Food, TANF/WorkFirst, Aged, Blind, or Disabled (ABD), the HEN Referral Program, and more. We'll discuss program benefits, eligibility rules, and have time for questions and group discussion. We'll also discuss accessing services through local CSOs, mobile offices, the statewide customer service contact center, and Washington Connection.

**SPEAKERS:**

- Ivette Dones-Figueroa**, Food Policy Program Manager, Community Services Division, Washington State Department of Social and Health Services
- Sarah Garcia**, Program Manager, Diversion Cash Assistance and TANF, Community Services Division, Washington State Department of Social and Health Services
- Lorraine Peterson**, Social Services Program Manager, Community Services Division, Washington State Department of Social and Health Services
- Nicholas Swiatkowski**, Social Services Program Manager, Community Services Division, Washington State Department of Social and Health Services

**RESIDENT ACTION PROJECT**

The Resident Action Project (RAP) is a statewide network led by people who have experienced housing injustice. We are made up of affordable housing residents, people who have experienced homelessness, housing providers, and frontline staff. Together, we are building power to change state policy through storytelling, organizing, and civic action.

At the Conference, RAP will focus on supporting current and prospective members as well as past participants of the Emerging Advocates Program (EAP) in taking advantage of networking, leadership development, and gaining organizing skills. **Learn more by visiting the RAP table located in the Ballroom Lobby or at [residentactionproject.org](http://residentactionproject.org).**

**A13: The Ups and Downs of Developing a High Functioning Coordinated Entry System (1.5 CEU)**

LOCATION: Room 202

Thurston County's Coordinated Entry system has been constantly evolving and improving since 2011, and is often looked to by other communities as a highly functioning system. In this session the ups, downs, lessons learned, successes, and how to's will be presented.

**SPEAKERS:**

- Trish Gregory**, Executive Director, Family Support Center of South Sound
- Derek Harris**, Chief Executive Officer, Community Youth Services
- Keylee Marineau**, Homeless Prevention and Affordable Housing Coordinator, Thurston County Public Health and Social Services
- Natalie Skovran**, Deputy Director, Family Support Center of South Sound

**A14: From Eviction Reform to Just Cause, Rent Control, and Beyond**

LOCATION: Room 206C

Presenters will discuss recent state and local wins for eviction reform and just cause. Learn how tenants in cities throughout Washington are leading local campaigns for just cause and other tenant protections by building power and working with local lawmakers. Panelists will discuss where the tenants rights movement is headed through tenant leadership and strategy. Statewide just cause and rent control will be featured, but time will be spent on what else is needed after and in addition to these crucial protections.

**SPEAKERS:**

- Terri Anderson**, Executive Director, Tenants Union of Washington State
- Dinah Braccio**, Education Coordinator, Tenants Union of Washington State
- Julissa Sanchez**, Community Organizer, Tenants Union of Washington State

**A15: Braiding Housing and Service Resources in Washington State (1.5 CEU)**

LOCATION: Theater

With various state and federal entities offering funding opportunities for housing and/or services, it can be overwhelming to know what resources are out there, where there exists potential for duplication and where there are opportunities to braid resources. Aging and Long-Term Support Administration (AL TSA) and Department of Commerce staff will present on resources their housing teams administer and ways they're working with local partners to braid federal, state and local housing resources and support services to holistically support vulnerable individuals across Washington State.

**SPEAKERS:** **Ian Harpole**, Supportive Housing Program Manager, Aging and Long-Term Support Administration, Washington State Department of Social and Health Services

**Whitney Joy Howard**, Supportive Housing Program Manager, Aging and Long-Term Support Administration, Washington State Department of Social and Health Services

**Jeff Spring**, Behavioral Health Supportive Housing Manager, Housing Assistance Unit, Washington State Department of Commerce

### **A16: Innovative Integration for Working with Youth, Young Adults and Families (1.5 CEU)**

**LOCATION:** Room 201

In this session you will learn more about what King County is doing with our Youth Homeless Demonstration Project (YHDP). We will be sharing information about 4 new innovative projects that can be replicated in different communities.

**SPEAKERS:** **Dr. LaMont Green**, PhD, MSW, DSW, LSWAIC, Youth Homelessness Manager, All Home King County

**Alexandra Narvaez**, Staff Attorney, Legal Counsel for Youth and Children

**Scott Schubert**, Director of Housing Services, Accelerator YMCA

3:15pm – 3:30pm

### **BEVERAGE BREAK**

**LOCATION:** Ballroom Lobby

3:30pm – 5:00pm

### **BREAKOUT SESSIONS**

### **A17: Recognizing and Supporting People with Developmental Disabilities in the Homelessness System (1.5 CEU)**

**LOCATION:** Room 201

This presentation will start by identifying people with developmental disabilities in the homelessness system, illustrate disproportionalities that people with disabilities face, address strategies to effectively support people with developmental disabilities, and finally, discuss community resources that can help with housing stabilization.

**SPEAKERS:** **Shaun Bickley**, Advocacy Specialist, The Arc of King County

**Scott Brown**, MSW, Supervisor of Information and Referral, The Arc of King County

**Jeremy Kutzke**, MPA, Housing Resource Specialist, The Arc of King County

### **A18: Aging in Place: Integrating Long-Term Services and Supports with Supportive Housing (1.5 CEU)**

**LOCATION:** Room 202

DSHS' Aging and Long-Term Support Administration (AL TSA) provides eligible individuals with Long-Term Services and Supports (LTSS) to assist an individual maintain community independence and maximize the ability to age-in-place. Most people know of "COPEs", but there is a lot more to LTSS than COPEs.

**SPEAKERS:** **Ian Harpole**, Supportive Housing Program Manager, Aging and Long-Term Support Administration, Washington State Department of Social and Health Services

**Whitney Joy Howard**, Supportive Housing Program Manager, Aging and Long-Term Support Administration, Washington State Department of Social and Health Services

**Jonnie Matson**, Housing Program Manager, Aging and Long-Term Support Administration, Washington State Department of Social and Health Services

### **A19: It's Not Complicated: Housing Ends Unsheltered Homelessness**

**LOCATION:** Room 206C

Many places in the United States and the world have 8 to 10 times fewer people per capita living outside. In this session we will explore how jurisdictions (even those with high rents) leave dramatically fewer people outside through an adequate supply of subsidized housing and emergency shelter. We will also look at drivers of homelessness and the effectiveness of tools to address those drivers. This session will encourage spirited discussion and feedback to the state regarding what should be done to bring everyone inside.

**SPEAKER:** **Tedd Kelleher**, Senior Managing Director of Housing Assistance, Washington State Department of Commerce

### **A20: Racial Equity and Coordinated Entry Prioritization (1.5 CEU)**

**LOCATION:** Theater

Recent research on Coordinated Entry assessment tools reveal racial disparities in prioritization scores. This session will present a brief summary of that research and a facilitated panel discussion with representatives from communities across Washington. Speakers will discuss what their communities are doing to achieve racial equity in Coordinated Entry.

**SPEAKERS:** **Dr. LaMont Green**, PhD, MSW, DSW, LSWAIC, Youth Homeless Manager, All Home King County  
**Emily Mirra**, Senior Manager, Grantmaking and Capacity Building, Building Changes  
**Ivette Perez-Morales**, Rapid Rehousing Program Manager, Associated Ministries

**A21: Foundational Community Support in Action:  
Medicaid Transformation of Homeless Housing and  
Employment (1.5 CEU)**

LOCATION: Room 206AB

Learn how to use Washington State's Foundational Community Supports (FCS) Program to boost your Coordinated Entry System. Coastal CAP (Grays Harbor and Pacific Counties) is aligning FCS with other state and regional resources for maximum impact to clients and financial sustainability for the agency. Come learn about both their successes and challenges and how they built their Foundational Community Supports program.

**SPEAKERS:** **Jason Hosenev**, Housing and Community Services Director, Coastal Community Action Program  
**Teesha Kirschbaum**, Recovery Support Services Team Supervisor, Division of Behavioral Health and Recovery, Washington State Health Care Authority  
**Cassie Lentz**, Social Services Manager, Grays Harbor County  
**Leeza Lorence**, Foundation Community Supports Manager, Amerigroup

5:00pm – 6:30pm

**RECEPTION WITH EXHIBITORS**

LOCATION: Ballroom Lobby

▪ **AFFINITY GROUP CAUCUS SPACES** ▪

5:30pm – 6:30pm

**BIPOC Caucus: Connection and Community**

LOCATION: Room 102ABC

We are holding a multi-ethnic, multi-cultural, intersectional gathering space for people who identify as Black, Indigenous, and/or People of Color (BIPOC) as part of their being. It is a time for community building, networking, listening, and sharing. You can also simply be and be seen. Day 1 will focus on connection and community, and Day 2 will offer discussion on how we can work together to dismantle white supremacy culture from the BIPOC perspective that organizing is healing. Come for one or both discussions.

*Reception food will be available in Room 102ABC.*

6:30pm – 7:30pm

**Intersectional Disability Caucus**

LOCATION: Room 101

The Intersectional Disability Caucus will provide a space for disabled people/people with disabilities to find camaraderie through storytelling and strategy building around our holistic lived experience. As Audre Lorde once said: "There is no such thing as a single-issue struggle because we do not live single-issue lives...Our struggles are particular, but we are not alone." Rarely is a space facilitated dedicated to the intersectionality of disabled people/people with disabilities. In this caucus, we will ground, share our truths, and collaborate on strategies ranging from self- and community-care to options for political advocacy.

7:30pm – 8:30pm

**LGBTQI2S+ Caucus**

LOCATION: Room 102ABC

LGBTQI2S+ folks are everywhere – in all walks of life, in all shapes of bodies and minds – but sometimes we can feel invisible and unaffirmed. And, doing the work of housing justice on behalf of our communities and identities can be challenging. Connect with LGBTQI2S+ peers from around Washington who are working for housing justice to lift up our issues in our organizations and in state policy. Anyone with a lesbian, gay, bisexual, transgender, queer, questioning, intersex, and/or two-spirit identity is welcome to join this space for networking, collaboration, and community support!



Share your Conference on Ending Homelessness experience and photos with us! Like the Housing Alliance at [facebook.com/WLIHA](https://www.facebook.com/WLIHA).



The Conference on Ending Homelessness hashtag is **#COEH2019**. Please add **#COEH2019** to all your tweets related to the conference.

THURSDAY, NOVEMBER 7, 2019

7:00am – 8:45am

**ACHS HAH COMMITTEE MEETING**

LOCATION: Room 102ABC

*Please grab breakfast from the buffet and take to Room 102ABC.*

7:30am – 2:00pm

**CONFERENCE CHECK-IN**

LOCATION: Theater Lobby

7:30am – 2:00pm

**SELF CARE SPACE**

LOCATION: Room 101

7:30 – 8:45 a.m.

**BREAKFAST BUFFET**

LOCATION: Ballroom Lobby

7:30am – 8:45am

**▪ AFFINITY GROUP CAUCUS SPACE ▪****“Been There” Peer Support Breakfast**

LOCATION: Ballroom 100BC, NW Corner

A chance for conference attendees who've experienced homelessness to come together for mutual support and networking. This will be a caucus space – only attendees with this shared experience, please.

*Please grab breakfast from the buffet and look for reserved tables in the NW corner of Ballroom 100BC.*

**PATH and STR Peer Pathfinders Breakfast**

LOCATION: Ballroom 100BC, NE Corner

Join fellow HOME TBRA grantees to share your successes and build your network. What have you learned over the years? What partnerships support the success of your program? How do you engage with the Homeless Crisis Response System? All participating jurisdictions are welcome to attend this informal breakfast meet-up, including Department of Commerce contractors and direct HUD recipients.

*Please grab breakfast from the buffet and look for reserved tables in the NE corner of Ballroom 100BC.*

**Low-Barrier Shelter Provider Networking Breakfast**

LOCATION: Room 102D

*Please grab breakfast from the buffet and take to Room 102D.*

8:45am – 9:00am

**TRAVEL TIME**

9:00am – 10:00am

**BREAKOUT SESSIONS****B1: Foundational Community Support: Supportive Housing and Supported Employment (1.0 CEU)**

LOCATION: Room 201

Housing and employment are crucial elements to recovery for individuals experiencing behavioral health challenges. Housing provides safety and stability. Employment provides purpose as well as a structure to an individual's life. With proper supports and accommodations, many individuals can maintain their health, housing, and employment in the community.

**SPEAKERS:**

- Ian Harpole**, Supportive Housing Program Manager, Aging and Long-Term Support Administration, Washington State Department of Social and Health Services
- Teesha Kirschbaum**, Recovery Support Services Team Supervisor, Division of Behavioral Health and Recovery, Washington State Health Care Authority
- Melodie Pazolt**, Manager for Behavioral Health Programs and Recovery Support Services, Division of Behavioral Health and Recovery, Washington State Health Care Authority

**B2: The “How” on Creating an Equity Platform at Your Agency (1.0 CEU)**

LOCATION: Room 202

DESC has designed and is currently implementing an equity and social justice (ESJ) platform in order to reduce discrimination biases and better serve our clients. Our mission is to enhance our workspace and provide more equitable, meaningful services to our clients while creating a more sustainable environment for staff. We want to create an environment that translates into appropriate care & employee engagement using an ESJ lens. This will be an interactive forum that centers around a facilitated conversation with all agencies involved.

**SPEAKERS:**

- Howard Bess**, BA, Mobile Crisis Team Case Manager, DESC
- Jody Mawa**, Human Resources Manager, DESC
- Tianna Parsons**, BA, Clinical Support Specialist Supervisor, ESJ Team Co-Facilitator, DESC

### B3: Collaborative Behavioral Health Interventions for the Newly Housed (1.0 CEU)

LOCATION: Room 206C

The behavioral presentation of a mental illness can be a barrier to chronically homeless folks being successful in housing, but this can be prevented with education on evidence-based practices for mental health. In this session, we'll look at case studies of people with high mental health needs moving into permanent supported housing in an urban setting and explore how collaboration between mental health and housing staff has supported these clients in stabilizing in housing.

SPEAKERS: **Kristi Boes**, Clinical Supervisor, SAGE Program, DESC  
**Michelle Nayoung Kim**, Case Manager/Mental Health Professional, SHARP Program, DESC  
**Anna Siembor**, Outreach Supervisor, HOST Program, Downtown Emergency Service Center

### B4: Shelter: Becoming a Housing Intervention (1.0 CEU)

LOCATION: Theater

Shelter that focuses on meeting people's basic needs does nothing to end someone's homelessness. Shelters must focus on housing as their goal. Funders and providers from Seattle will discuss transforming shelter from basis crisis response to housing focused interventions from a system, program, and client services perspective. Seattle doubled the number of people exiting shelter to permanent housing in 2018 by shifting the culture, services, and focus of shelter programming.

SPEAKERS: **Noah Fay**, Director of Housing Programs, DESC  
**Pete Kurtz-Glovas**, Senior Program Manager of Emergency Services, Compass Housing Alliance  
**Dusty Olson**, MA, Policy Advisor, Homeless Strategy and Investment Division, Seattle Human Services Department

### B5: Winning Hearts and Minds: How to Have Hard Conversations About Homelessness

LOCATION: Room 206AB

One of the biggest challenges for people working in the homelessness field is talking to the public, elected officials, and vocal skeptics about homelessness and its causes and solutions. Every audience has its critics and nay-sayers that can throw a wrench into the whole conversation. This workshop draws on key successful messaging research, active listening techniques, principles of social psychology, non-violent communication (NVC), and audience experience to learn about and practice those difficult conversations.

SPEAKERS: **Erik Houser**, Director of Communications and Public Affairs, Campion Advocacy Fund  
**Kirsten Jewell**, MPA, Housing and Homelessness Division Manager, Kitsap County Department of Human Services  
**Felicia Salcedo**, Communications Director, All Home King County

10:00am – 10:15am

### BEVERAGE BREAK

LOCATION: Ballroom Lobby

10:15am – 11:15am

### BREAKOUT SESSIONS

### B6: Safe Parking: Starting Programs and Partnering With Services (1.0 CEU)

LOCATION: Room 201

Many people who are experiencing homelessness are living in their vehicles. A safe parking program is an inexpensive, easy-to-start response that reduces harm and allows for community building. Find out how to start a program, how to partner with services, and how to build community within the program.

SPEAKER: **Karina O'Malley**, Safe Parking Coordinator, Lake Washington United Methodist Church

### B7: Landlord Liaison's Toolbox: How to Get the Housing You Want (1.0 CEU)

LOCATION: Room 202

Learn how to set up a robust Landlord Liaison Program that puts a community into action. Participants will learn innovative ways to navigate landlord relationships, re-frame tenant histories, and organize community incentive. Participants will better understand the intersection between housing need and needing housing.

SPEAKERS: **Michael Parker**, MSW, Director, Whatcom Homeless Service Center, Opportunity Council  
**Adrienne Solenberger**, Landlord Liaison, Opportunity Council



### BECOME AN ADVOCATE TODAY!

Sign up for Housing Alliance email alerts for easy and quick ways to continue advocating for affordable homes and ending homelessness. Visit [wliha.org](http://wliha.org) for more information.

### B8: LGBTQ+ Youth: Opportunities in Social and Behavioral Health Services (1.0 CEU)

LOCATION: Room 206C

An estimated 40% of homeless youth identify as LGBTQ+. In 2018, approximately 25% of Washington youth self-identified with a sexual orientation other than straight. LGBTQ+ youth are disproportionately at risk for substance use, adverse mental health outcomes/suicidal ideation, bullying, and isolation. Learn how homelessness affects LGBTQ+ youth and identify opportunities and resources for support.

SPEAKERS: **Lizzie Cayden**, System of Care Manager, Division of Behavioral Health and Recovery, Washington State Health Care Authority  
**Kimberly Wright**, Adolescent Behavioral Health Access Manager, Division of Behavioral Health and Recovery, Washington State Health Care Authority

### B9: Coordinated Entry Assessment in the Balance of State (1.0 CEU)

LOCATION: Theater

This year, Coordinated Entry processes in the Balance of State participated in detailed assessments. This interactive session will share common challenges such as limited access, governance structures, victim services participation, prioritization, and assessment. We will also provide dynamic system management strategies for improvement.

SPEAKERS: **Andrea Avila**, Coordinated Entry Specialist, Housing Assistance Unit, Washington State Department of Commerce  
**Emily Burgess**, Homeless Housing Performance Manager, Washington State Department of Commerce

### B10: Operating a Low-Barrier Housing Project (1.0 CEU)

LOCATION: Room 206AB

Operating a low-barrier project can be both challenging and rewarding. Join us to learn why housing programs are lowering barriers, what the impact is on their programs, and how you can join them.

SPEAKERS: **Meg Martin**, MSW, CPC, Co-Executive Director, Interfaith Works Emergency Shelter  
**Danielle Rylander**, Commerce Specialist, Washington State Department of Commerce  
**Shawna Sampson**, Homeless Services Director, Spokane Neighborhood Action Partners  
**Sharon Stadelman**, Managing Director, St. Margaret's Family Shelter, Homeless Families Coordinated Assessment, RRH for Families, and Homeless Diversion for Catholic Charities of Eastern WA

11:15am - 11:30am

### BEVERAGE BREAK

LOCATION: Ballroom Lobby

11:30am - 12:30pm

### BREAKOUT SESSIONS

### B11: Resident Action Project: Building Statewide Power to End Homelessness

LOCATION: Room 206D

The Resident Action Project (RAP) is a statewide, grassroots organizing network of folks who've experienced housing injustice. Join us to learn how to use your story to build power and advocate for housing solutions in Washington! Private market rents continue to skyrocket and many are struggling to stay housed. We need a massive investment in affordable housing to meaningfully address the issue. Learn how residents of affordable housing and people who've experienced homelessness are creating that change, and how you can be part of it!

SPEAKERS: **Ren Autrey**, Steering Committee Member, Resident Action Project  
**Bertrand "Mr. B" Harrell**, Steering Committee Member, Resident Action Project  
**Lisa Sawyer**, Steering Committee Member, Resident Action Project  
**Kiki Serantes**, Community Organizer, Washington Low Income Housing Alliance

### B12: Improving the Adult Homeless and Housing System for Young Adults (1.0 CEU)

LOCATION: Room 206C

Our homeless and housing system was originally designed for single adults, excluding populations like young adults. This is problematic because young adults have different needs from single adults, and therefore cannot access necessary services. To serve young people equitably and effectively, communities need to identify solutions with young people in mind.

SPEAKER: **Klarissa Monteros**, Grantmaking and Capacity Building, Building Changes



Share your Conference experience and photos with us! Like the Housing Alliance at [facebook.com/WLIHA](https://www.facebook.com/WLIHA).

### B13: It's a Conversation! Utilizing Flexible Financial Assistance to Prevent Homelessness (1.0 CEU)

LOCATION: Room 202

Diversion is a hot topic these days! Did you know using flexible funds to avoid homelessness has been a key strategy in the domestic violence field for over 9 years? We have a lot to share! Explore with us as we dig into how money can go a long way to improve household stability, and how problem-solving conversations paired with flexible financial assistance can help the folks you are working with to safely stay in their home or quickly relocate to another viable option without becoming homeless.

SPEAKERS: **Kendra Gritsch**, MSW, Program Coordinator, Housing, Washington State Coalition Against Domestic Violence  
**Linda Olsen**, MA, MSW, Housing Director, WA State Coalition Against Domestic Violence

### B14: Advocacy Works! Organizing for the 2020 State Legislative Session

LOCATION: Room 201

Calling all advocates! Advocacy is a year-round activity, and the time when your state lawmakers are home is especially important – and that is now! Learn how you can help lay the groundwork for wins during the legislative interim and how you can effectively advocate during the 2020 session as well! Hear about the many 2019 wins and how we accomplished them, and get a preview of the 2020 homelessness and housing policy priorities.

SPEAKERS: **Michele Thomas**, Director of Policy and Advocacy, Washington Low Income Housing Alliance  
**Mindy Woods**, Steering Committee Member, Resident Action Project

### B15: The Fellowship of Housing: How Coordination of Care Leads to Long-Term Success in Housing (1.0 CEU)

LOCATION: Theater

Evidence proves, through the utilization of coordination of care and community resources, that participants remain more stably housed and are served more holistically, resulting in desired outcomes.

SPEAKERS: **Kimberly Castle**, Supportive Housing Program Manager, Division of Behavioral Health and Recovery, Washington State Health Care Authority  
**Amanda Polley**, Supportive Housing Program Manager, Division of Behavioral Health and Recovery, Washington State Health Care Authority

### B16: Moving Your Shelter from Rules to Trauma Informed (1.0 CEU)

LOCATION: Room 206AB

Family Support Center's shelter, Pear Blossom Place, has made tremendous movement to operate in a trauma informed, harm reduction, vulnerability prioritization placement program for families. Learn simple and easy steps your shelter program can make to be more open and accessible to your clients – singles, youth, or families.

SPEAKERS: **Trish Gregory**, Executive Director, Family Support Center of South Sound  
**Amanda King**, Pear Blossom Place Program Manager, Family Support Center of South Sound  
**Natalie Skovran**, Deputy Director, Family Support Center of South Sound

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12:30pm – 2:00pm

### CLOSING LUNCH

Location: Ballroom 100BC

**Introductory Remarks:** Kathryn Dodge, Grant Manager, Office of Family and Adult Homelessness, Washington State Department of Commerce

**Keynote Address:** *Breaking New Ground: The Urgency to Build Public and Political Will to End Homelessness*  
 Dr. Tiffany Manuel, President and CEO, TheCaseMade

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2:15pm – 3:30pm

### POST-CONFERENCE ACTIVITIES

#### HEN Meeting

LOCATION: Room 201

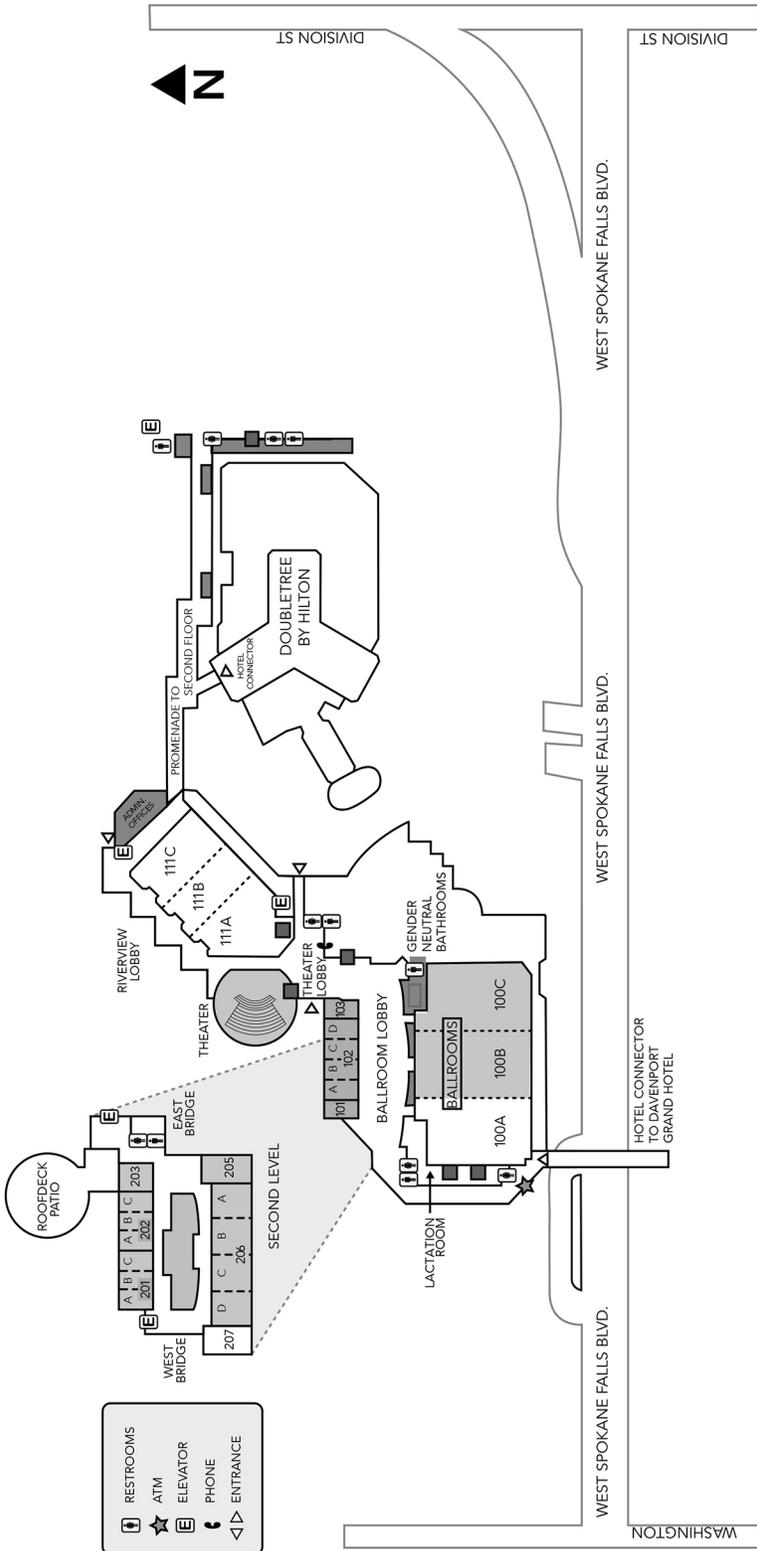
#### Book Signing with Dr. Tiffany Manuel

LOCATION: Ballroom Lobby

#### BIPOC Caucus: Organizing is Healing

LOCATION: Room 102ABC

We are holding a multi-ethnic, multi-cultural, intersectional gathering space for people who identify as Black, Indigenous, and/or People of Color (BIPOC) as part of their being. It is a time for community building, networking, listening, and sharing. You can also simply be and be seen. Day 1 will focus on connection and community, and Day 2 will offer discussion on how we can work together to dismantle white supremacy culture from the BIPOC perspective that organizing is healing. Come for one or both discussions.



**BETTER TOGETHER**

Washington is fortunate to boast two strong annual conferences that bring together people and organizations dedicated to ensuring that everyone in our state can live in an affordable home.

Now, **Housing Washington** and the **Conference on Ending Homelessness** are excited to announce that we are working on a formal collaboration that will result in a shared venue and overlapping dates in 2020.

While we will have some shared programming, each event will remain independent and keep what makes it unique and most valued by participants.

In 2020, look for opportunities for registration discounts for attending both events (not to mention reduced travel costs), sponsorship opportunities that will reach more than 1,500 participants, and powerhouse speakers to inspire solutions.

“Along with the Department of Commerce, the Commission and the Housing Alliance have collaborated to bring our field together for these conferences for years,” said Kim Herman, executive director of the Washington State Housing Finance Commission. “This is the next step in strengthening that collaboration and I truly believe it will make both events even stronger.”

Rachael Myers, executive director of the Washington Low Income Housing Alliance, which organizes the Conference on Ending Homelessness, agreed that the collaboration opens new doors to partnership.

“Ending homelessness and meeting our state’s housing needs takes all of us,” she said. “Solutions should be informed by the nonprofit, public, and private sectors, and most especially people with lived experience with housing instability. This will provide a new opportunity to bring everyone together to work for the solutions we need.”

**SAVE THE DATE FOR THE  
Conference on Ending Homelessness  
October 7-8, 2020**



WASHINGTON LOW INCOME  
**Housing Alliance**

THANK YOU  
FOR ATTENDING

*Conference on*



**Ending Homelessness**

**November 6-7, 2019**

Follow and join the Conference on  
Ending Homelessness story on

 Twitter,

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using hashtag **#COEH2019**.

**SAVE THE DATES!**

**Housing and Homelessness Advocacy Day**

Monday, February 3, 2020

Washington Center for Performing Arts  
Olympia, WA

**Conference on Ending Homelessness**

October 7-8, 2020

The latest updates on upcoming events  
are available at **wliha.org**.