



# SNAP Assistance

## NOTICE REGARDING APRIL/MAY BENEFITS:

There has been some misinformation circulating on social media and among some communities about qualifying for SNAP benefits.

If you are applying for SNAP benefits, **you must meet the income eligibility guidelines to begin receiving benefits.** An eligibility chart can be found at: [www.mdhungersolutions.org/want-to-see-if-youre-eligible-for-snap](http://www.mdhungersolutions.org/want-to-see-if-youre-eligible-for-snap)

For current SNAP participants and for new applicants who are eligible for the program: you will receive the maximum amount of benefits that are allowed for your household size in April and May, 2020 (no further action or application is needed to receive the maximum benefit for these two months).

### For New Applicants:

To ensure the quickest turnaround, new applicants are strongly encouraged to apply online via **MyDHR portal:** [mydhrbenefits.dhr.state.md.us](http://mydhrbenefits.dhr.state.md.us). This portal is still functioning while DHS offices are closed. Due to the recent increase in applications, you may experience some website errors. However, this is still the fastest and most direct method of applying for SNAP benefits.

If you or someone you know does not have internet access or requires special assistance with filling out this online application, Maryland Hunger Solutions can assist over the phone. **For this service, please leave a message at: 866-821-5552.**

### For Current Applicants:

If you applied online, you can check your application status on the MyDHR portal. For those who did not apply online, you can check your application status at the **DHS Call Center: 1-800-332-6347.**

## Additional Resources:

- Answers to frequently asked questions: [dhs.maryland.gov/documents/COVID-19/FIA\\_FAQ\\_V9.pdf](http://dhs.maryland.gov/documents/COVID-19/FIA_FAQ_V9.pdf)
- To check your SNAP account balance, or to order a new EBT card, call the **MD EBT Customer Call Center: 1-800-977-2222**
- For free legal representation if your benefits were terminated or your application was denied, call **Homeless Persons Representation Project: 410-364-4198**
- For information about emergency food assistance from a local pantry or food bank:
  - Statewide (outside of Prince George's and Montgomery Counties): [mdfoodbank.org/find-food/](http://mdfoodbank.org/find-food/)
  - Prince George's and Montgomery Counties: [www.capitalareafoodbank.org/find-food-assistance/](http://www.capitalareafoodbank.org/find-food-assistance/)
  - Baltimore City: [bit.ly/2RFqB74](http://bit.ly/2RFqB74)
- To find a meal site for children under the age of 18: [www.MDsummermeals.org](http://www.MDsummermeals.org)
- For WIC assistance: **1-800-242-4942**