



HOUSING COUNSELING HELPS PEOPLE REACH their HOUSING GOALS



Nearly **24,000**

households improved their living conditions in their rental units.

More than **80,000**

households accessed resources to improve their quality of life.



Close to **26,000**

households obtained a Home Equity Conversion Mortgage (HECM).

Over **360,000**

households developed a budget that will support their housing goals.



More than **150,000**

households improved their financial capacity.

With the help of housing counseling services, more than

35,000

households purchased a home.



Nearly **18,000**

households avoided eviction.

More than **300,000**

households learned about fair housing, fair lending, and/or accessibility rights.



Over **10,000**

households obtained temporary or permanent housing to temporarily end or avoid homelessness.



More than **30,000**

households prevented or resolved a mortgage default.



Close to **150,000**

households improved their housing situation.

Over **15,000**

households improved their home conditions or home affordability.

150,000+

households that received one-on-one counseling also received group education services.



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ICONS	INFOGRAPHIC TEXT	CORRESPONDING HUD-FORM 9902 IMPACTS AND DATA
	Nearly 24,000 households improved their living conditions in their rental units.	23,796 households received rental counseling and improved living conditions after receiving Housing Counseling Services.
	More than 80,000 households accessed resources to improve their quality of life.	82,847 households gained access to non-housing resources (e.g. social service programs, legal services, public benefits such as Social Security or Medicaid, etc.) after receiving Housing Counseling Services.
	Close to 26,000 households obtained a Home Equity Conversion Mortgage (HECM).	25,840 households received reverse mortgage counseling and obtained a Home Equity Conversion Mortgage (HECM) after receiving Housing Counseling Services.
	Over 360,000 households developed a budget that will support their housing goals. More than 152,000 households improved their financial capacity.	360,155 households developed a sustainable household budget through the provision of financial management and/or budget services. 152,370 households improved their financial capacity (e.g. increased discretionary income, decreased debt load, increased savings, increased credit score) after receiving Housing Counseling Services.
	With the help of housing counseling services, more than 35,000 households purchased a home. Nearly 18,000 households avoided eviction.	35,555 households received prepurchase/homebuying counseling and purchased housing after receiving Housing Counseling Services. 17,743 households received rental counseling and avoided eviction after receiving Housing Counseling Services.
	More than 300,000 households learned about fair housing, fair lending and/or accessibility rights.	308,327 households received information on fair housing, fair lending and/or accessibility rights.
	Over 10,000 households obtained temporary or permanent housing to temporarily end or avoid homelessness.	10,350 homeless or potentially homeless households obtained temporary or permanent housing after receiving Housing Counseling Services.
	More than 30,000 households prevented or resolved a mortgage default.	30,036 households prevented or resolved a mortgage default after receiving Housing Counseling Services.
	Close to 150,000 households improved their housing situation. Over 15,000 households improved their home conditions or home affordability.	149,813 households gained access to resources to help them improve their housing situation (e.g. down payment assistance, rental assistance, utility assistance, etc.) after receiving Housing Counseling Services. 15,233 households received non-delinquency post-purchase counseling and were able to improve home conditions or home affordability after receiving Housing Counseling Services.
	150,000+ households that received one-on-one counseling also received group education services.	151,464 households that received one-on-one counseling also received group education services.